

Figure 1: Example of Recent REvil Targeted Ransomware Attack Payload Targeting Major Cloud Data Center Provider (December 2019)

The Securonix Threat Research Team has been actively investigating the details of recent, critical targeted ransomware attacks against healthcare and data center cloud and managed service providers (MSP) that have been reported over the past couple of weeks. These attacks have impacted over 116 cloud and MSP customer companies with more than US\$14M in ransom payments demanded by attackers [1, 2, 3, 18, 19].

Here are some of the key technical details of these attacks and our recommendations for Securonix predictive indicators and security analytics that can be used to detect current, and potentially future, attack variants. This document will be updated as we receive more information.

Update January 3, 2020: We have been observing some further victims targeted in recent weeks, including T-System, which provides software to over 40% of emergency departments in the US [18] (see Figure 3.1). Other victims include the City of New Orleans [22], the City of Pensacola, Florida [21], the United States Coast Guard [20], as well as an international/EMEA (Spain) business [19] (see Figure 3.2).

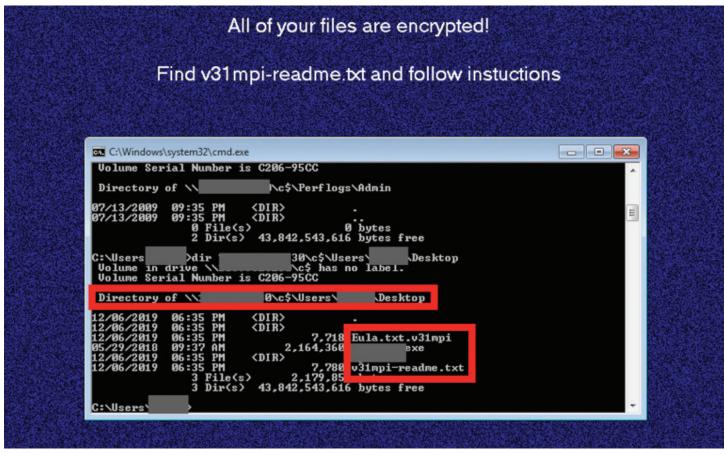


Figure 2: Example of REvil Encrypting Remote Cloud/Network Share Resources Encrypted With Random Extension (.v31mpi) Adding Malicious Readme File

Summary

Some of the key cloud and MSP attacks observed targeted a major US cloud-based healthcare services provider [1] and a cloud MSP and data center provider [3]. These attacks were in addition to attacks impacting over 13 MSP and cloud-based service providers seen earlier in 2019 [4].

Impact

Here are some of the main details that are currently known regarding the impact of these high-profile targeted ransomware attacks against cloud and MSP providers:

- Over 116 victim customer companies were targeted by the ransomware payload through the attacked cloud and MSP providers [3, 1].
- In the case of the healthcare cloud services provider, over 110 nursing homes and 20% of servers holding "virtually all" of the core company's offerings were impacted [2].

- In the case of the cloud MSP and data center provider, six MSP customers were impacted, primarily those who were serviced by their data center in New York [1].
- Ransomware payments requested by the attackers as part of these two security incidents were in excess of US\$14M [1].



Figure 3: Example - Emotet/Trickbot Targeted Cloud Ransomware Initial Staging in Logs

Attack Highlights

- As shown in Figure 1, the malicious ransomware payloads used in the attacks were highly customized to the targets. Some of the payloads included not only the names of the target companies, but also the names of the MSP customers as part of the ransomware note.
- The observed payloads included variants of REvil [3, 9, 12] and Ryuk [1, 2] (ATT&CK T1486), as well as Emotet [5, 6, 7, 8, 10, 11] and Trickbot [13, 16, 17] malicious implants (see details below).
- As can be seen in Figure 2, the ransomware payload variant used to infect the cloud MSP and data center provider was highly virulent and supported the ability to encrypt not only local files, but also cloud- and VPC-connected network shares.

Figure 3.1: Additional Ransomware Victims - T-System, Servicing Over 40% of Emergency Departments in the US, Targeted by Ryuk

Likely Attack Progression

Based on our analysis, the most likely attack progression involved:

- 1. A malicious dropper infects a high-value target (HVT), such as a service technician, within the breached organization (see Figure 3 for an example of an initial infiltration in the logs) using a dropper payload such as Emotet.
- 2. The attacker disables security and antivirus (AV) tools (MITRE ATT&CK T1089) and uses persistence techniques to maintain their foothold in the compromised system (ATT&CK T1060, T1053).
- 3. Second-stage payloads, such as Trickbot, are downloaded (ATT&CK T1503). This is followed by stealing credentials from the cloud or MSP provider's infrastructure (ATT&CK T1503).
- 4. Ransomware payloads are customized and the targeted ransomware instances are deployed (Ryuk and REvil ransomware variants, respectively) using the stolen cloud credentials (ATT&CK T1486).

Note: The use of existing malicious droppers and botnets to distribute second- and third-stage malicious payloads is not fundamentally new. Specifically, we have been observing similar ransomware attacks leveraging malware-as-a-service (MaaS) infrastructure and malicious threat actor alliances utilizing targeted Ryuk ransomware deployments. This was reported earlier this year (see [10] and [11] for more details).

sicom.tecnol.es - /sicom/Activos/

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[Al directorio principal]
                                                   2658 ActivosUsuario.cs.RYK
viernes. 01 de noviembre de 2019
                                    17:21
viernes, 01 de noviembre de 2019
                                    17:21
                                                   2978 AlbaranesUsuario.aspx.cs.RYK
viernes, 01 de noviembre de 2019
                                    17:21
                                                   4258 AlbaranesUsuario.aspx.designer.cs.RYK
viernes, 01 de noviembre de 2019
                                    17:21
                                                   2578 AlbaranesUsuario.aspx.RYK
viernes, 01 de noviembre de 2019
                                    17:21
                                                   4178 Coche.cs.RYK
viernes, 01 de noviembre de 2019
                                    17:21
                                                   8146 Generic.cs.RYK
viernes, 01 de noviembre de 2019
                                    17:21
                                                   4674 MovActivos.cs.RYK
                                                   3922 Netbook.cs.RYK
viernes, 01 de noviembre de 2019
                                    17:21
                                                   4050 PDA.cs.RYK
viernes, 01 de noviembre de 2019
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viernes, 01 de noviembre de 2019
                                    17:21
                                                  47250 PrepararAlbaran.aspx.cs.RYK
viernes, 01 de noviembre de 2019
                                    17:21
                                                   4226 PrepararAlbaran.aspx.designer.cs.RYK
viernes, 01 de noviembre de 2019
                                                   3474 PrepararAlbaran.aspx.RYK
                                                   627 RyukReadMe.html
viernes, 01 de noviembre de 2019
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Figure 3.2: Additional Ransomware Victims - International/EMEA (Spain) Business Targeted by Ryuk

Some of the Observed Artifacts

Hash Values (SHA-256)

6FF970F1502347ACD2D00E7746E40FBA48995ABBE26271D13102753C55694078
020A3840B11831E032B95429BDEC5E7DB11DD3237E17138370C854673D19CB2
6FF970F1502347ACD2D00E7746E40FBA48995ABBE26271D13102753C55694078
30AA06BFD0B3AEF2AC6C34AF7FCD665C71C21097E966536E6797BA550EDA0B59
09E002ABB97A1F0EE1FE2FAEB83BD9B32BB189FBB14CF6E531867A96266774F5

| Initial Access | Execution | Persistence | Privilege Escalation | Defense Evasion | Credential Access | Discovery | Lateral Movement | Collection | Command And Control | Exfiltration |
|----------------|--|--|-------------------------|--|---------------------------------------|------------------------------------|------------------------------------|---------------------|---|---|
| 3 items | 7 items | 5 items | 5 items | 8 items | 7 items | 8 items | 3 items | 3 items | 7 items | 2 items |
| Attachment | Interface | Hooking | Hooking New Service | Deobfuscate/Decode Files or Information | Brute Force | Account Discovery | Exploitation of Remote Services | | Commonly Used Port | Data Encrypted |
| | | New Service | | | Credential | 37777777. * | | Email Collection | Custom Command and Control Protocol | Exfiltration Over Command and Control Channel |
| • | Execution through API | Registry Run Keys / Startup Folder | Process Injection | Disabling Security Tools | Dumping | | Remote File Copy | | | |
| Valid Accounts | PowerShell | | | Modify Registry | Credentials from Web Browsers | File and Directory Discovery | Windows Admin | Man in the | | |
| | Scheduled Task | Scheduled Task | Scheduled Task | Obfuscated Files or Information | | Network Sniffing | Shares | Browser | Custom Cryptographic | |
| | Scripting | Valid Accounts | Valid Accounts | Process Injection | Credentials in Files | Process Discovery | | Protocol | | |
| | | Valla Accounts | | N 100 | Credentials in | | | | Remote File Copy | |
| | User Execution | | | Scripting | | System Information Discovery | | | Standard | |
| | Windows Management Instrumentation | | | Software Packing | Hooking | | | | Application Layer Protocol | |
| | | | | Valid Accounts | · · · · · · · · · · · · · · · · · · · | System Network | | | 20 00 00 | |
| | | | | | Network Sniffing | Configuration Discovery | | | Standard Cryptographic Protocol | |
| | | | | | | System Service Discovery | | | Uncommonly Used Port | |

Figure 4: Example - Emotet/Trickbot-Related Techniques in the MITRE ATT&CK Matrix

REvil or Ryuk Implanted by Emotet/Trickbot - Attack Behavior Highlights - Detection Perspective

Note: The in-depth analysis of the attack techniques used by the malicious implants used in the cloud and MSP attacks we investigated, including Ryuk, REvil (Sodinokibi), and others can be found online (see 12, 5, 4, 16, 17) and is out-of-scope for this article. Instead, our focus will be on some of the most

important insights and highlights that can help increase your chances of detecting these attacks early using security analytics as part of security operations or threat hunting.

Figure 4 summarizes some of the essential the attack behaviors utilized by variants of Emotet and Trickbot stagers using MITRE ATT&CK. In our experience, however, some of the attack behaviors can be more valuable than others from a security operations center (SOC), threat hunting, or detection perspective.

Specifically, following the initial compromise, one of the first steps commonly taken by the stagers we observed is to disable security and AV tools (ATT&CK T1089). This is because many of the later-stage payloads used by the attackers, including the final stages where targeted cloud ransomware payloads are deployed, are often blocked by security or AV tools. For instance, some of the commands and malicious changes made by the variants observed include:

- cmd.exe /c powershell Set-MpPreference -DisableRealtimeMonitoring \$true
- Setting registry value: SOFTWARE\Policies\Microsoft\Windows Defender DisableAntiSpyware
- Setting registry value: SOFTWARE\Microsoft\Windows Defender Security Center\
 Notifications DisableNotifications
- Terminating processes: SavService.exe, ALMon.exe
- Stopping services:
 - cmd.exe /c sc stop SAVService cmd.exe /c sc delete SAVService
- Setting non-existent debugger key for image execution file options (IEFO) key (HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Image File Execution Options\{security tool/AV executable}) in registry for the following (effectively disabling the security tool or AV process starts) 'MBAMService','SAVService','SavService.exe','ALMon.exe','SophosFS.exe','ALsvc.exe','Clean.exe','SAVAdminService.exe', etc.
- This can often help increase chances of detecting these attacks sooner as part of SOC or threat hunting activities by looking, for example, at security tool and AV process and service termination events (Sysmon eventID 5, Windows Event ID 4689) as well registry changes.

Another key attack behavior that can often be helpful from a detection perspective is looking for the potential beaconing activity of the targets. In our experience there is a high amount of traffic that is sent to the attacker-controlled command and control (C2) infrastructure as part of the multiple stages of the attack. This traffic includes running additional payloads or DLLs, observing HVT activity, stealing and exfiltrating credentials, and more. Looking at the network connection behavior patterns and requests by processes, along with the sites visited, to identify beaconing can also be

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useful to help identify the malicious activity associated with these threats in the logs sooner [8].

Yet another important attack behavior that we find useful from a detection perspective is checking for attempts to steal browser, secure shell (SSH), virtual network computing (VNC), and remote desktop protocol (RDP) credentials. Some of the malicious threat implant variants observed leverage the following as part of the process:

- Accessing Google\Chrome\User Data\Default\Login Data and Google\Chrome\User Data\ Default\Web Data
- Accessing registry entries under HKEY_CURRENT_USER\Software\Microsoft\Internet Explorer\IntelliForms\Storage2, HKCU\Software\Microsoft\Windows NT\CurrentVersion\ Windows Messaging Subsystem\Profiles\Outlook
- Accessing registry keys in Software\SimonTatham\Putty\Sessions
- Accessing registry entries under HKEY_CURRENT_USER\Software\Martin Prikryl\WinSCP 2\ Sessions\
- Accessing *.vnc.lnk files under %APPDATA%\Microsoft\Windows\Recent and %USERPROFILE%\Documents, %USERPROFILE%\Downloads
- Accessing registry entries under HKEY_CURRENT_USER\Software\Microsoft\Terminal Server
 Client\Servers

Note: In order to be able to see the required events in your SOC, you may need to set up the registry monitoring or file integrity monitoring (FIM) properly in order to ensure the security monitoring paths, keys, and access control lists (ACL) are configured properly to minimize false positives and false negatives.

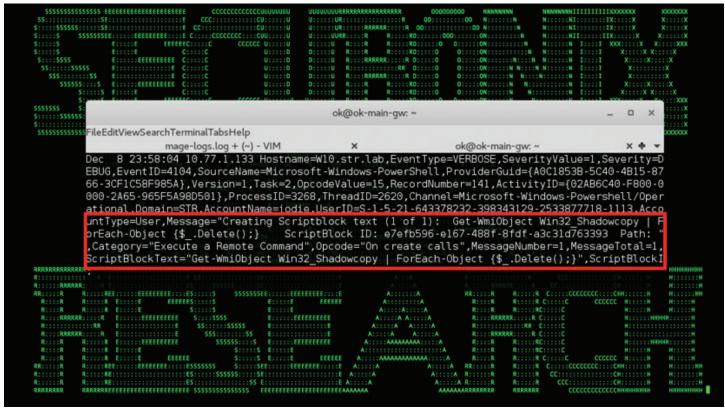


Figure 5: Emotet/Trickbot-Staged REvil Ransomware Removing Shadow Copies to Impede Recovery

Some of the other attack behaviors we find useful to help increase your chances of detecting the malicious activity associated with these threats in the logs sooner include (the list is not comprehensive):

- Executable file and script creation.
- Checking AMSI logs for post-obfuscation PowerShell artifacts associated with stager downloads (see Figure 3).

There are also some relevant attack behaviors at the later stages that can be helpful for detection, particularly those associated with impeding recovery, including shadow copy removal (see Figure 5).

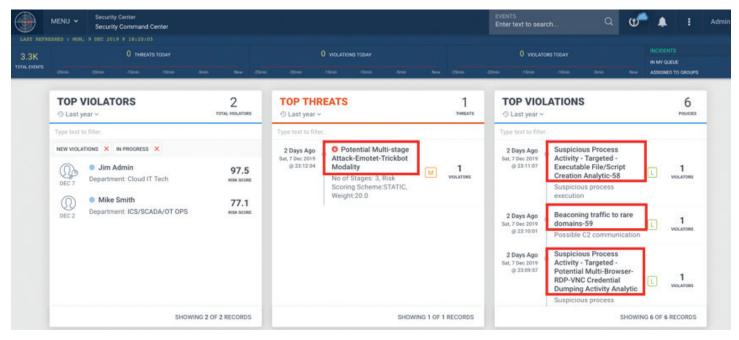


Figure 6: Example of the Threats Detected in Securonix Labs

However, based on our experience with these threats, while detecting the attack behaviors associated with the final stages—including ransomware payload deployment such as MITRE ATT&CK T1486 - Data Encryption for Impact behaviors and others—can help, it can often be too late to contain the infection properly. Because of this, it is often best to focus on the precursor or MaaS staging behaviors mentioned above.

Detection Using Security Analytics – Some Examples of Securonix Predictive Indicators

Here is a summary of some of the relevant Securonix predictive indicators to increase the chances of early detection of this, and potentially other future variants of these threats, on your network:

- Suspicious Process Activity Targeted Potential Phishing Sequence II Malicious Payload Open Browser Modality Analytic - ATT&CK T1193
- Suspicious Process Activity Targeted Executable File/Script Creation Analytic ATT&CK T1086
- Suspicious Process Activity Targeted Potential Multi-Browser/RDP/VNC Credential Dumping Activity Analytic - ATT&CK T1503
- Suspicious Registry Activity Targeted Autorun Changes Analytic ATT&CK T1060
- Suspicious Process Activity Targeted Disable AV Monitoring Registry Analytic ATT&CK T1089
- Suspicious Network Activity Potential Beaconing/C2 Analytic ATT&CK T1043

As well as a number of others, including EDR-SYM5-ERI, AVI-WDF2-RUN, EDR-SYM11-ERI, EDR-SYM70-BPI, EDR-SYM21-RUN, EDR-SYM34-BPI, EDR-SYM69-BPI, PXY-PAN6-TPN, EDR-SYM31-RUN, EDR-SYM71-RUN et al.

Some examples of the successful detection of these real-world attacks in practice in the Securonix Labs are shown in Figure 6.

Mitigation and Prevention - Securonix Recommendations

Here are some of the Securonix recommendations to help customers prevent and/or mitigate these attacks:

- 1. Maintain regular air-gapped backups of critical cloud and MSP infrastructure data.
- 2. Implement security monitoring, particularly for high-value targets (HVT) in your environments, including technicians with access to any cloud or customer deployments.
- 3. Implement end user security training program since end users are the primary spear phishing targets and it is important for them to be aware of the threat of ransomware.
- 4. Ensure multi-factor authentication (MFA) is enabled for cloud and MSP automation, such as remote monitoring and management (RMM) or professional services automation (PSA) platforms.

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